

Terms of Service for BizShare Free Service

This Terms of Service applies to BizShare Free service which is a free service provided as an add-on service of other Pacificnet Hosting Limited (“PacHosting”) services. All users of BizShare Free services consent to our Terms of Service <http://www.pachosting.com/docs/doc/terms.doc>. This special Terms of Service for BizShare Free overrides our master Terms of Service in case of discrepancies.

1. BizShare Free service plans has different service levels from paid plans. PacHosting provide only Email Support in Office Hour for BizShare Free service. Support Hours:

“Office Hours”:

09:00 – 18:00 GMT+8, Monday to Friday and

09:00 – 13:00 GMT+8 Saturday, excluding Hong Kong Public Holidays

BizShare Free plan provide Email Support in Office Hours which should cover the initial setup, users management, Microsoft Office integration configuration and troubleshooting, server-side issues, resolution of both account configuration and client configuration problems, connectivity issues and advanced troubleshooting; provided that any troubleshooting support is given only if your good faith attempt to cure the problem fails. Email Support on usage is by providing user manuals to subscribers.

2. Activation is required for using BizShare Free service included in various PacHosting plans. The activation procedure can be found at PacHosting web site <http://www.pachosting.com>
3. Subscribers who use PacHosting service discounted price for the service plans is not eligible for the BizShare Free Plan. This includes Resellers who get a discounted price for our service.
4. Subscriber who is using Paid BizShare Service is not eligible for this offer.
5. PacHosting reserves the right to remove any BizShare Free site which is inactive more than three months.
6. PacHosting reserves the right to charge for BizShare Free plan any time in the future.
7. This service is provided by PacHosting is on an "as is" basis WITH NO WARRANTIES of any kind and PacHosting will not be liable for any damages of any kind arising from the use. PacHosting further disclaims all warranties, express and implied, including without limitation, any implied warranties of merchantability or fitness for a particular purpose.
8. PacHosting shall not be liable for any indirect, special, incidental or consequential damages (including damages for loss of business, loss of profits, loss of backup data, or the like), whether based on breach of contract, tort (including negligence), product liability or otherwise,

even if PacHosting or its representatives have been advised of the possibility of such damages and even if a remedy set forth herein is found to have failed of its essential purpose.

9. Subscriber can only have one BizShare Free service under their account.

Amendment

PacHosting may update, amend, modify or supplement the terms and conditions of this Agreement from time to time without notice. The most current version of this Agreement can be found at PacHosting Website <http://www.pachosting.com>